

Withdrawal from Online Purchase (*)

Name of the trader

Full address

Fax number and email (if available)

Mr./Ms.

Address in

In on the day of of 20....

In accordance with the provisions of Royal Legislative Decree 1/2007, Consolidated Text of the General Law for the Defence of Consumers and Users and other complementary laws, as amended by Law 3/2014 of 27 March, I hereby inform you that, having failed to comply with your legal obligations to inform me of my right to withdraw from the contract, as well as to provide me with a withdrawal form, I hereby notify you of my decision to withdraw from the distance sales contract for entered into on the ... day of of

This communication is made within the extended legal period of 12 months from the end of the initial withdrawal period, which took place after the 14 calendar days following the date of delivery of the product to my address on the ... day of of

I also inform you that is available at my address for you to collect, or otherwise please inform me of the means for its return. Finally, I request that you proceed, as soon as possible and in any case within 14 calendar days from the date you become aware of this notification, to refund the total amount of the price paid, without any deduction for costs, which you may transfer to my bank account no., or to the card with which the payment was made.

For any clarification, you may contact me by phone at or by email at

Sincerely,

Signed: